

Menzhausen

A-Z

ATM/Bank

Sparkasse – in the pedestrian zone, just 100m on the right side.
Volksbank – follow the “Kurze Strasse” and opposite the traffic lights. -just 200m

Additional blanket/pillow

available at the reception

Babysitting

If you need a babysitter, please call the reception.

Baby equipment

available at the reception baby bed (price per day 15 €), foodwarmer, changing pad, baby phone
highchair available at the restaurant

Shower Stool

available at the reception

Bathrobe

bathrobe is in your room ready for you

Bicycles

Bicycles can be rented at the reception. Deluxe Bike - price per day 15 €
We would be happy to inquire about e-bikes for you at the tourist information.

Breakfast

The breakfast buffet is available at the following times:
-monday - friday from 7.00 a.m. – 10.30 a.m. / saturday and sunday from 8.00 a.m. – 11.00 a.m.
in the breakfast room we provide you with a comprehensive breakfast buffet for immediate consumption.
No take away, please. Breakfast per room service available, per person 6,00 € surcharge

Cell phone chargers

available at reception

Check out:

Check out time is 11:00 a.m.

Copies

available at reception

Courtyard

The idyllic courtyard is open during the summer months, by sunny weather - daily from 11.00 a.m. - 10.00 p.m.

Credit Card

You are welcome to pay your hotel bill by Visa, Master Card/Euro Card, American Express and debit cash

Doctor

If you need a medical doctor, please contact the front desk, phone 199
emergency medical service at night and on weekends Tel. 0 116 117

Emergency

IN CASE OF AN EMERGENCY PLEASE CALL:

FIRE DEPARTMENT / Fire Brigade 0-112

POLICE / Police 0-110

EMERGENCY / emergency doctor 0-112

Fax

If you want to send and receive a fax, please come to the reception.

Hotelbar

Our hotel bar offers beer, wine and soft drinks, a variety of cocktails.

Internet

A wireless Internet Wi-Fi Internet access is available. Select the network mycloud and accept the terms and conditions.
You do not need a password. In the lobby you will find our free internet station.
Conference participants can charge in the meeting rooms on the Internet.

International socket adapters

available at reception

ironing service

please call the reception – possible within 1 hour

Iron and Ironing board

available at the reception

laundry service

dry cleaning possible, return 24 hours, no weekend

Luggage

If you need any help with your luggage or you want to temporarily store it, please contact the reception.

Parking

Our own parking spaces in the “Mauerstrasse” directly in front of the house and the fenced parking lots 50m are available to you free of charge. Garage parking € 15,00 per day.

Phone

Your external calls will be charged directly to your hotel bill. Before dialing an external numbers please dial “0” to get an outside line. You can have your room telephone calls directly from the outside as follows.

Example: Room 166 = dial number +49 (0) 5571 - 9223-166 (Please dial “0” to reach the outside line!) (Unit 0,20 €)

inhouse communications:	reception	-	199
	restaurant	-	199
	hotelbar	-	199
	wellness	-	199
	hotel rooms	-	dial number = the room number

Pillows

Twice-yearly cleaning in the laundry

Restaurant

breakfast 7.00 a.m. – 10.30 a.m. Monday – Friday / 8.00 a.m. – 11.00 a.m. Saturday - Sunday

lunch 12.00 a.m. – 2.00 p.m.

tea time 2.30 p.m. – 5.00 p.m.

dinner 6.00 p.m. – 9.00 p.m.

Reception

The reception is open from 7.00 am till 9.00 pm.

Room Key

If you plan on coming back to hotel later than 9:00 p.m., please take your room key with you.

his key allows you to enter the hotel in the "Mauerstrasse 2".

Sauna

If you want to use our sauna, please contact us about 30 minutes before.

Sewing service / Sewing kit

please call the reception

Smoking

No smoking allowed in the hotel. You can smoke in front of the hotel.

Solarium

Our solarium is available behind the wellness area. Don't forget € 2,00 euro coins / € 4.00 = 8 minutes

Swimming

Our indoor pool is available for you from 7.00 a.m. until 9.00 p.m. You are welcome to use our solarium as well.

Taxi

We are pleased to call you a taxi as needed or dial taxicab “Pein” 0-2601 / +49 (0) 5571 2601

Towels

towels and bed linen can be changed daily on request, otherwise every 3 days

Wake-up calls

We are pleased to program your personal wake-up call for you on our telephone system. Please ask at the reception.

Wellness

Our Spa facilities incl. relax area, pool, whirlpool, Finnish-style sauna, Physiotherm low-temperature infrared cabin, lawn in the garden. Massage or beauty treatments are provided in our “Solling Wellness area”. For detailed information please refer to the brochure rack in your room. Please book appointments at the reception: Tel. – 199

You forgotten something

At the reception you get a small assortment of toothbrushes, toothpaste, shaving cream and razor.